UNIVERSITY OF CAMBRIDGE

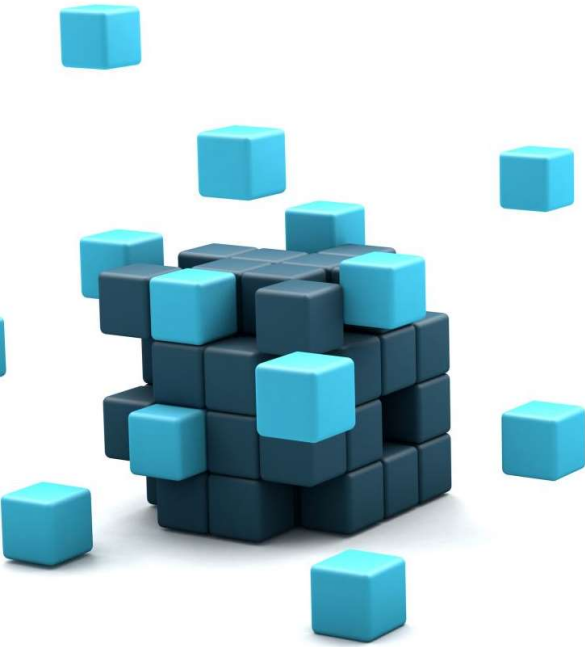# Exploring the impact of online crime victimization

Dr Maria Bada
Cambridge Cybercrime Centre
University of Cambridge

maria.bada@cl.cam.ac.uk
@MariaBadaCC

Fellow - Research Institute in Sociotechnical Cyber Security (RISCS) -
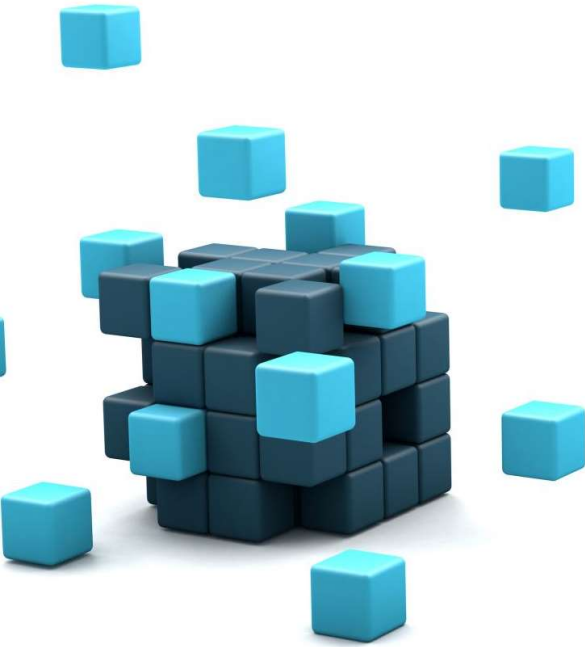@RISCS_UK

Aim

- Exploring the impact of online crime victimization in the UK:
  - Victims' needs
  - The responsibilities of the police, the judiciary and other authorities in dealing with such crimes

- Do the needs of victims of online crimes differ from the needs of victims of traditional offline crime?

- Are current capacities and policies sufficient?

Method

Different methods will be followed in order to explore this topic:
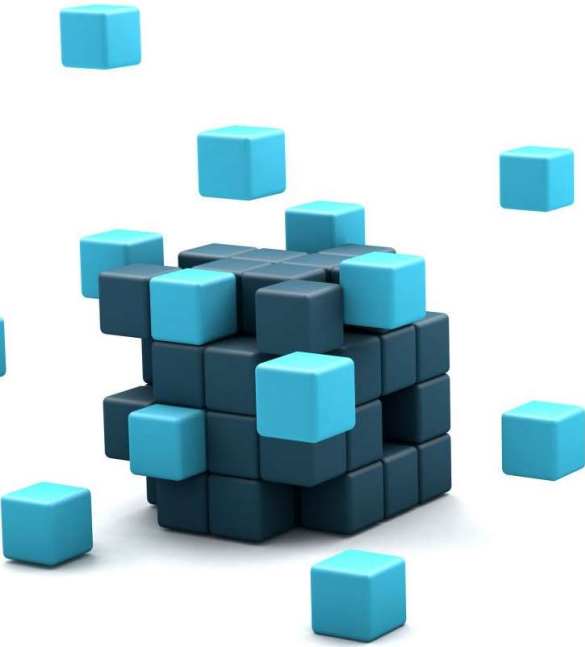
- Explore the victim's perspective.

- Conduct interviews with experts to identify the current landscape of online crime victimization and the capacity of law enforcement and judiciary to handle such cases in the UK (and internationally).
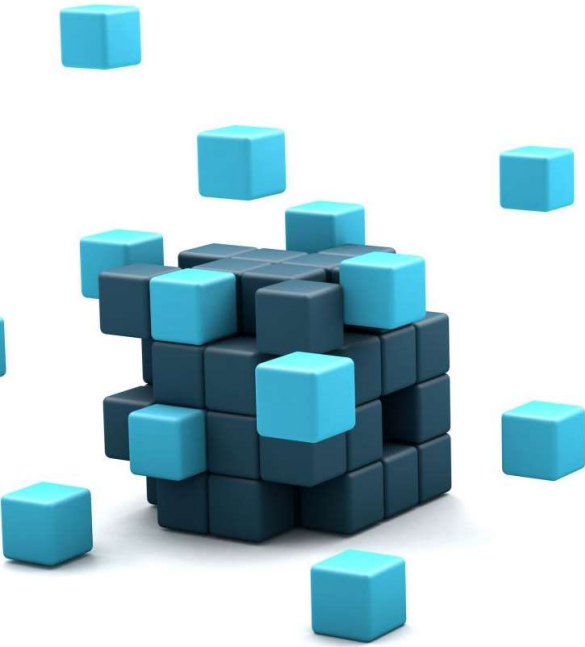
- Conduct focus groups.

Findings from Victims

- **Data breach victimization**
  - ➤ To the individuals whose personal data is leaked into the hands of someone unknown to them, the risk of harm is continuing.

  - ➤ The victims of data breach experienced an extreme violation of their privacy and security of their data.

  - ➤ Were also victims of fraud (hacked bank accounts).

  - ➤ Some of the psychological or emotional symptoms described by victims:
    - Feeling frustrated
    - Feeling worry
    - Disappointment
    - Lack of trust
    - Feeling violated
    - Panic
    - Stress
    - Depression/anxiety

Ongoing Work

- **Identifying the need for shaping current victim policy** developed for traditional offline offenses to meet the needs of victims of online crimes.

- **Setting guidelines for training** of law enforcement and judiciary.

- **Identifying the best methods for collecting and sharing data** for such research, e.g. by updating the victim survey data collected from the Institute of Policing for Fraud and Cyber Crime of the City of the City of London Police.

THANK YOU

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🐦 @MariaBadaCC